Scam Action Plan and Resource List

When I am not sure if something is a scam or not, I will contact:

1. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
2. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
3. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

I can also contact:

* Adult Protective Services
* My bank: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
* My local Department of Consumer Affairs
* I can go to my local bar association and legal aid office to get information about local consumer attorneys who can help me.
* I can make a report with the Federal Trade Commission by going to [www.ftc.gov](http://www.ftc.gov) or by calling 1-877-FTC-HELP (1-877-382-4357)
* **The Consumer Financial Protections Bureau to make a complaint about homeowner fraud, scammy debt collection practices, issues with money transfers:** <https://www.consumerfinance.gov/complaint/>
* **The Center for Medicaid and Medicare if I suspect I am a victim of Medicaid/Medicare fraud:** (1-800-447-8477)
* [www.Identitytheft.gov](http://www.Identitytheft.gov) if I suspect identity theft
* I can make a complaint with the Better Business Bureau: <https://www.bbb.org/consumer-complaints/file-a-complaint/get-started>
* The AARP has more resources on their website: <https://www.aarp.org/money/scams-fraud/>
* Consumer Action has many educational materials: <https://www.consumer-action.org/modules/articles/senior_scams>